

# 2010 APPARATUS SYMPOSIUM

JANUARY 17 ~ 20, 2010 | ROSEN PLAZA HOTEL | ORLANDO, FL

## GETTING BACK TO BASICS ~ SAFELY

*PRELIMINARY PROGRAM*



SPONSORED BY  
FIRE DEPARTMENT  
SAFETY OFFICERS  
ASSOCIATION



IN COOPERATION  
WITH FAMA



# AT A GLANCE

## SATURDAY, JANUARY 16, 2010

FDSOA Certification Exams	8:00 a.m.
EVT Certification Exams ~ Contact EVT at <a href="http://www.evtcc.org">www.evtcc.org</a>	8:00 a.m.
2003 Version of PowerPoint Training	1:00 p.m. ~ 4:00 p.m.

## SUNDAY, JANUARY 17, 2010

Registration Open	8:00 a.m.
Improve Your Word and Excel Software Skills	9:00 a.m. ~ 12:00 p.m.
Roadway Incident Safety Seminar	9:00 a.m. ~ 12:00 p.m.
Lunch on your own	12:00 p.m. ~ 1:00 p.m.
2007 Version of PowerPoint Training	1:00 p.m. ~ 4:30 p.m.
VFIS Driver Training	2:00 p.m. ~ 4:00 p.m.
Welcome Reception & Pins, Patches & T-Shirt Swap	5:00 p.m. ~ 6:30 p.m.

## MONDAY, JANUARY 18, 2010

Registration & Continental Breakfast	7:00 a.m.
General Session	8:00 a.m. ~ 12:00 p.m.
Lunch	12:00 p.m. ~ 1:00 p.m.
Concurrent Seminars	1:00 p.m. ~ 2:30 p.m.
Networking Break	2:30 p.m. ~ 3:00 p.m.
Concurrent Seminars	3:00 p.m. ~ 4:30 p.m.

## TUESDAY, JANUARY 19, 2010

Registration & Continental Breakfast	7:00 a.m.
What's Hot	7:00 a.m. ~ 7:45 a.m.
General Session	7:45 a.m. ~ 12:00 p.m.
Lunch	12:00 p.m. ~ 1:00 p.m.
Concurrent Seminars	1:00 p.m. ~ 2:30 p.m.
Networking Break	2:30 p.m. ~ 3:00 p.m.
Concurrent Seminars	3:00 p.m. ~ 4:30 p.m.

## WEDNESDAY, JANUARY 20, 2010

Registration & Continental Breakfast	7:00 a.m.
What's Hot	7:00 a.m. ~ 7:45 a.m.
General Session	7:45 a.m. ~ 12:00 p.m.
Closing	12:00 p.m.

# 2010

## PRELIMINARY PROGRAM

**SATURDAY, JANUARY 16, 2010**

1:00 p.m. ~ 4:00 p.m.

### **2003 VERSION OF POWERPOINT® TRAINING**

This will be our 1st Saturday Power Point training session; which will provide more time for in-depth training. The session will focus on the 2003 version of Microsoft PowerPoint for all levels of users. First session: review of basic operations and presentation guidelines. Second session: new presentation formats, video insert, automation, hyperlinks, and adding a professional “look” to your presentations. Third session: new features, tricks-of-the-trade, and “fresh” ideas. Bring your lap top, extension cord, and “open mind” Sue is a lot of fun and a great instructor.

**Sue Ellen Bartlett, Applications Instructor  
Computer Training Solutions, Annapolis, MD**

**SUNDAY, JANUARY 17, 2010**

9:00 a.m. ~ 12:00 p.m.

### **IMPROVE YOUR WORD AND EXCEL SOFTWARE SKILLS**

Again a change for 2010. 3 hours of WORD and EXCEL intensive and in-depth training. The training will be aimed at the ‘medium to advanced’ user levels of Microsoft software. The EXCEL session will assist you in spread sheet development, creating formulas, and provide general guidelines for everyday applications. WORD training will review the tool bars, short cuts, and system default settings. In addition, review of new document creation rules, insertion of PDF’s, photos, and hyperlinks.

**Sue Ellen Bartlett, Applications Instructor  
Computer Training Solutions, Annapolis, MD**

### **ROADWAY INCIDENT SAFETY SEMINAR**

This seminar will be broken down into 3 blocks. Block one will cover Incident Scene Safety Management on Rural Roads. Block two will cover Apparatus and Vehicle placement at Highway Incidents for drivers/operators. Block three will cover Traffic Units for Fire Departments from the basic to the exotic

**Allen Baldwin, Chief  
CVVFA Emergency Responder Safety Institute**

**Steve Austin, Project Manager  
CVVFA Emergency Responder Safety Institute**

**Lunch on your own ~ 12:00 p.m. ~ 1:00 p.m.**

1:00 p.m. ~ 4:00 p.m.

### **2007 VERSION OF POWERPOINT® TRAINING**

If you have this software, this will be our 1st training session on this version of PointPoint. Make sure your computer is loaded with this version. Sue will cover the same levels as the Saturday session, except with variations for this 2007 Edition of the software. Sue will review the changes and updates that are now available. Bring your laptop, questions, and extension cord.

**Sue Ellen Bartlett, Applications Instructor,  
Computer Training Solutions, Annapolis, MD**

2:00 p.m. ~ 4:00 p.m.

### **VFIS DRIVER TRAINING**

A two hour overview of VFIS’s updated driver training program.

**Mike Young, Director of Training  
VFIS, York, PA**

**4:00 p.m. Mandatory Speakers Meeting**



# 2010

## PRELIMINARY PROGRAM

### SUNDAY EVENING

#### 5:00 p.m. ~ 6:30 p.m. Welcome Reception & Pins, Patches & T-shirt Swap

Open to all registrants and manufacturers ~ come and meet old and new friends! Get “pre~connected” at our welcoming social on Sunday night. Bring your department pins, patches and t-shirts as we kick off this new event as part of our welcome reception.

### MONDAY, JANUARY 18, 2010

Moderator *Ian Laing*

General Session ~ 8:00 a.m. ~ 12:00 p.m.

#### GETTING THE MOST OUT OF THE SYMPOSIUM AND NETWORKING

#### OPENING KEYNOTE

##### LEARNING FROM OUR MISTAKES

As most of us know, many of our rules and regulations in the fire service are in place because someone got injured or killed doing something they should not have been doing. Or because standard procedures and good common sense were not followed resulting in a line of duty death. Jim Juneau has studied many accidents and is a strong proponent that most could have been prevented had we learned from the previous mistakes. Jim is an excellent speaker that explains the problems and the solutions in plain English that we can all understand. His program may be the most productive 90 minutes you will ever spend. It is a “don’t miss” opportunity!

*Jim Juneau, Attorney*

*Juneau, Boll, Stacy & Ucherek, PLLC  
Addison, TX*

Networking Break ~ 10:00 a.m. ~ 10:30 a.m.

#### UPDATE ON 2010 ENGINES

New government mandated engine changes have gone into effect and 2010 engines are being installed in fire apparatus chassis’. The manufacturers have learned more about the impact of these engines and will be addressing many of the questions surrounding these engines in this presentation. Specifically, the speaker will cover operating temperature impacts, expectations in fuel economy, and discuss new cab and body designs to accommodate Exhaust Gas Recirculation (EGR), Selective Catalyst Reduction (SCR) and Diesel Exhaust Fluid (DEF) Tanks. Also specific information will be furnished on maintenance and service, parts replacement, and technical level training necessary on the new engines.

*Roger Lackore, Director Research & Development  
Pierce Manufacturing, Inc., Appleton, WI*

#### SNOWFLAKES TO PALM TREES ~ APPARATUS DESIGNS FOR YOUR CLIMATE

Apparatus purchasing and design varies dramatically with hazards; however, this year we will look at “regional” aspects of truck design: cooling vs. freezing, dust vs. high water, cab air conditioning vs. windshield defrosting, off-road vs. city streets, light vs. heavy, corrosion from road salt vs. salt water, ice build-up on aerials vs. low angle aerial water rescue, roll up doors vs. hinged doors, stainless steel plumbing vs. galvanized, aluminum bodies vs. non-corrosive bodies, and many more aspects that you should consider when writing specs.

*Rob Anselmi, Division Chief*

*Toronto Fire Service, Toronto, Ontario*

*David Rathbun, Division Chief*

*Orange County, FL, Fire Rescue*

Lunch ~ 12:00 p.m. ~ 1:00 p.m.

# 2010

## PRELIMINARY PROGRAM



**Concurrent Seminars ~ 1:00 p.m. ~ 2:30 p.m.**

### ***PUMPS, CONTROLS, ACCESSORIES AND PUMP MODULE ENCLOSURES***

Developed in the mid '70's the "pump module" concept is finally emerging as the 'innovative way' to reduce production hours of fire apparatus, as well as providing better service, cost savings, and reducing the size of the pump envelope. From PTO to mid-ships to rear mount pumps....we must do more in smaller and more compact packages. In addition, new accessories you should require in your plumbing: anodes, Victaulic couplings, flexible hose, stainless plumbing, automatic drains, etc. Inclusion of hydraulic and diesel generators, pump module compartments, roll-up door enclosures, heating systems, and plumbing accessibility aspects are just a few of the items to be covered.

***Steve Toren, Director of Sales & Marketing  
Waterous Company, South St. Paul, MN***

***Peter Darley, Chief Operating Officer  
W. S. Darley & Co., Itasca, IL***

***Gary Handwerk, Global Pump Product Manager  
Hale Products, Inc., Ocala, FL***

### ***BAND~AID BUGGY 101***

What Band-Aid approach can be placed on our current ambulance if any? Along with what you may need to extend the life of the current fleet in these tough times, what repairs are worthwhile and what can help extend your current fleet. This session will entail subjects that include the new NFPA process for ambulances, manufacturers related issues with chassis and when specifying what works in the patient area and what may be a concern.

***Mark Ober, Chief  
Anderson Township, OH, Fire & Rescue***

***Chris Hecht, Chief  
Sister Bay & Liberty Grove, WI, Fire Department***

### ***NFPA #1911 ~ APPARATUS MAINTENANCE, DOCUMENTATION & RECORDS***

Once the new apparatus is delivered and accepted, NFPA 1901 goes away and the normal service, tests and checks fall under NFPA 1911, The Standard for Inspection, Maintenance, Testing and Retirement of In-Service Automotive Fire Apparatus. This program will outline what 1911 covers, how you can get the most benefit from following the recommendations in 1911 and what records you should be keeping to be able to compare performance from year to year. Also, our speakers will discuss the importance of record keeping especially when determining the possible causes for an accident.

***Ben Brown, Head Mechanic  
Lisle~Woodridge, IL, Fire District***

***Stephen Wilde, President  
EVT Certification Commission, Inc., Dundee, IL***

### ***SAFE TANKER DESIGN & FEATURES***

Why do so many fire apparatus accidents today involve tankers/tenders? This is even more astonishing when you consider the fact that they represent only an estimated 3% of the fire apparatus in the United States. This presentation will look at tanker/tender designs and update you on the many technological advancements and enhancements available to make your tanker/tender a safer vehicle to operate.

***Glenn McCallister, Fire Apparatus Sales  
Semo Tank, Perrysville, MO***

***Mike Raymond, County Water Supply Officer  
Apple Creek, OH, Volunteer Fire Department***

**Networking Break ~ 2:30 p.m. ~ 3:00 p.m.**



# 2010

## PRELIMINARY PROGRAM

Concurrent Seminars ~ 3:00 p.m. ~ 4:30 p.m.

### ***INTAKES, DISCHARGES AND PUMP PANELS***

The pump panel should be the “PRIMARY FOCUS” of a fire truck spec’ writer.....do not leave this up to the salesman or the plumber! Our speakers will outline great ideas for good pump panel layout and design: user friendly panels, function design, outlet/inlet organization, visibility and height of controls are just a few of the factors. INTAKES and DISCHARGES: where are they located, how many, what size, and how are they controlled. When should you consider handwheel, air, or electric valve controls vs. manual controls? It’s more than the pump panel.....how do we access components and service the plumbing? Learn the ‘key elements’ in good pump panel and plumbing design.

***Doug Miller, Sales Representative  
Task Force Tips, Inc., Valparaiso, IN***

***Jeff Benson, Product Line Manager  
Akron Brass Company, Wooster, OH***

***Jeff Morris, President  
Alexis Fire Equipment, Alexis, OH***

### ***BRAKING SYSTEM UPDATE***

Disc vs. drums, steel vs. flexible brake lines and everything else you wanted to know about brakes and braking systems. Our speakers are experts and after a brief explanation of what is new with these systems, there will be plenty of time for your questions. This will be the opportunity to “ask the experts.”

***Chuck Wittenberg  
Grand Marais, MI***

***Mike Smyth, Sales Manager  
Arvin~Meritor, Louisville, KY***

### ***WHAT HAPPENS AFTER THE COLLISION***

Two Quints collided in an intersection in St. Louis, MO, eight firefighters were injured, and a red light camera caught the collision on tape and the chief brought the academy recruits to see the accident. What happened next? St. Louis Battalion Chief Mike Arras and Jim Faulkner take you through the aftermath of a horrific crash and worldwide publicity.

***Jim Faulkner  
Rescue 1, Milford, TX***

***Mike Arras, Battalion Chief  
St. Louis, MO, Fire Department***

### ***DECON YOUR AMBULANCE OR APPARATUS***

Bedbugs and MRSA and pathogens oh my! How do you make sure your ambulance and apparatus are clean after a particularly messy incident? This seminar will teach you the inside scoop on cleaning up after patients with infectious or nuisance diseases.

***Mark Ober, Chief  
Anderson Township, OH, Fire & Rescue***

***Jeff Clohessy, Assistant Chief  
Bedford Park, IL, Fire Department***

**TUESDAY, JANUARY 19, 2010**

**Moderator David Durstine**

7:00 a.m. ~ 7:45 a.m. ~ ***WHAT'S HOT?***

Several manufacturers offer "mini~presentations" on their latest products. This is a ‘sales oriented’ hour designed to let you see and hear what's new.

# 2010

## PRELIMINARY PROGRAM



**General Session 7:45 a.m. ~ 12:00 p.m.**

### ***CUTTING NEW TRUCK PURCHASING? CONSIDERING REFURBISHMENT VS. RETIREMENT OF APPARATUS ~ VOLUNTEER AND CAREER FIRE DEPARTMENT EXPERIENCES***

The economy is now directly impacting apparatus purchasing budgets. A possible alternative is refurbishment of apparatus; especially when you have a low mileage chassis or only a 'portion' of the apparatus needs updating or replacement (tank and body). Our speakers will follow the NFPA #1912 standard for such evaluation and refurbishment guidelines. Tom Shand the "Refurb Expert" and fire department users will provide their experiences in updating apparatus vs. replacement of units under ANNEX D guidelines.

***Panel Moderator:***

***Tom Shand, Regional Sales Manager  
Seagrave Fire Apparatus, Hamburg, NY***

***Panel Members TBD***

### ***CHOOSING CHASSIS: CUSTOM OR COMMERCIAL***

There is always the question of which type of chassis is better for our department. Do I choose a commercial chassis because it is cheaper and because I can get it serviced at the truck dealer in town? Or should we spend the extra money for a custom chassis that will probably last longer and be safer for our troops? Our speakers will cover the pros and cons of both types of chassis to help you make the right choice for your next rig.

***Sean Duffly, Eastern Regional Sales Manager  
Rosenbauer America, Grove City, OH***

***Jason Witmier, Product Manager  
KME Fire Apparatus, Nesquehoning, PA***

**Networking Break ~ 9:45 a.m. ~ 10:15 a.m.**

### ***"WHAT IF ..." A MANAGEMENT CON- SULTANT REVIEWED YOUR SHOP?***

After an apparatus accident that killed a firefighter, the Boston Fire Department had a visit from this fleet management consultant to review their maintenance facility and records. How would your shop hold up under the review of a specialist in fleet maintenance? Would your shop's procedures stand up to legal scrutiny?

***Paul Lauria, President***

***Mercury Associates, Inc., Gaithersburg, MD***

### ***WHAT PROBLEMS ARE WE FINDING IN OUR APPARATUS***

Despite the best efforts of all manufacturers, apparatus components sometimes are unable to withstand the rigors of the fire service, the weather, inexperienced drivers, inconsistent or non-existent maintenance, overloading, etc. Our speakers have many years experience in diagnosing and fixing our BRT's. This panel should give you an insight into what problems others are having and how they have solved them.

***Bill Bjerke, Physical Resources Officer  
Peoria, AZ, Fire Department***

***Ralph Craven, Sunset, UT***

***Brian Brown, Bureau Chief of Fleet Services  
Parker~South Metro, CO, Fire Rescue Authority***

**Lunch ~ 12:00 p.m. ~ 1:00 p.m.**



# 2010

## PRELIMINARY PROGRAM

**Concurrent Seminars ~ 1:00 p.m. ~ 2:30 p.m.**

### ***FOAM SYSTEM DECISION MAKING***

The financial investment in a modern foam system should follow a careful series of considerations: 1) review your hazards, 2) determine the type(s) of foam liquid, 3) determine number of fire fighting lines, 4) total your GPM flow requirements, 5) determine duration of foam application, 6) add it up = size of foam tank. Critical factors to consider are cost vs. performance vs. duration vs. safety. Our speakers will review these factors and match you up with available foam hardware and components to solve your hazard challenges.

***Bill Ballantyne, Vice President***

***Foampro~Hypro, New Brighton, MN***

***David Durstine, Vice President of Marketing  
Akron Brass, Wooster, OH***

### ***COUNT'EM & MOUNT'EM***

Before you write truck specifications: Step #1 a fire department must develop a complete equipment inventory! Why should your spec' writers weigh and measure the "stuff"? Look into the future. . .what will you need in the next 10 to 15 years for the new apparatus? Step #2 layout your compartment 'floor plan' then determine the devices you should spec' for equipment mounting. Slide trays, tool boards, shelves, are only "part" of the solution. Step #3 "Compartment Engineering" is a working relationship between the apparatus manufacturer and the fire department spec' writer. Count 'em and Mount'em will provide you the method to a great new apparatus!

***Tom Shand, Regional Sales Manager***

***Seagrave Fire Apparatus, Hamburg, NY***

***Bill Wood, Regional Sales Manager***

***Super Vacuum Mfg. Co., Inc., Loveland, CO***

### ***AERIAL UPDATES***

Lt. Wilbur is from FDNY has had many years experience as a truckie. His portion of the session will cover what tools you should include on your new aerial or platform. Jim Salmi and Joe Hedges are two aerial experts. Their part of the program will look at new features that aerial manufacturers are offering and also any problems and solutions you may encounter with the current devices.

***Jim Salmi, Chief Operating Officer  
Crimson Fire, Lancaster, PA***

***Joe Hedges, Product Manager  
E~One, Ocala, FL***

***Michael Wilbur, Lieutenant  
New York City Fire Department***

### ***BIDDING BOILER PLATE & SAFEGUARDS***

Chief Peters is the acknowledged expert in specification writing. He is a frequent speaker at FDSOA and will be here at the 2010 program to describe what "boiler plate" is and why it so important to get the right information in this portion of your spec. Many departments have been caught with their money in the bidders pockets and nothing to show for it when the manufacturer goes "belly-up." Come and listen to Chief Peters keep you out of trouble.

***William C. Peters, Battalion Chief (Ret.)  
Fire Apparatus Consulting Services, LLC  
River Vale, NJ***

**Networking Break ~ 2:30 p.m. ~ 3:00 p.m.**

**Concurrent Seminars ~ 3:00 p.m. ~ 4:30 p.m.**

# 2010

## PRELIMINARY PROGRAM



### ***PROTECT YOUR ASSETS WITH FOAM OPERATIONS***

Do you need to close the gap between your department's existing foam operations capability and where you need to be to meet today's fire service best practices? Jim Cottrell and Dominic Colletti will review today's hot button issues, including response to flammable liquids, the use of Class A foam and CAFS, and the equipment and training required to put it all together into a winning combination that can raise the levels of firefighter safety and fire protection provided to your community. Jim and Dominic are well known in the fire industry for their extensive knowledge and hands-on approach in assisting departments to implement foam effectively. You will not want to miss this seminar!

***Jim Cottrell, President***

***Cottrell Assoc. Inc.~Combat Support Products  
Fuquay~Varina, NC***

***Dominic Colletti, Product Manager***

***Hale Products, Royersford, PA***



### ***BLINKING LIGHTS & SIRENS***

Warning light hardware is changing so fast that manufacturers and spec' writers are finding it hard to keep up. New LED lights appear each week with new features, sizes, shapes, and costs. Yes, the cost is DROPPING and so is the amp load which could impact your alternator choice. Our speakers will

review industry changes and product improvements. Model selection and NFPA #1901 compliance are important....but what will we face in the next five years in warning lights? Mechanical sirens vs. electronic sirens vs. cost which one should a FD spec? The session will conclude with new changes in Traffic Arrow warning devices. You can't miss this topic in 2010!

***Scott Mangan, Product Engineer/Trainer  
Whelen Engineering, Chester, CT***

***Mark Sepko, Product Manager  
Federal Signal Corp., University Park, IL***

***Damon Lewis, OEM Sales Manager  
Code 3, Inc., St. Louis, MO***

### ***CAST A WEB ON MAINTENANCE***

Learn how your Records Management Software (RMS) can automatically keep your apparatus, equipment and department operations "in sync" through the use of Machine to Machine (M2M), wireless internet and embedded apparatus web server technologies.

***Brad Busch, Vice President – Technology  
Fire Programs Software, Beverly Hills, FL***

***Roger Sutton, Vice President  
Fire Programs Software, Beverly Hills, FL***

### ***“NEW COMPONENTS AND IDEAS”***

(3 30 minute sessions)

### ***NEW CAB SEATING AND SCBA MOUNTING***

A fast review of new NFPA compliant seating and SCBA securement provisions that are available from various manufacturers.

***Paul Bostrom, President  
H. O. Bostrom Company, Waukesha, WI***

***Mike Adams, Vice President  
Ziamatic Corporation, Yardley, PA***



# 2010

## PRELIMINARY PROGRAM

### **FRONT BUMPERS: TOWING, LIFTING AND STORAGE ISSUES**

The towing and lifting of fire apparatus is a serious matter in the design of new apparatus; what should you be spec'ing? Severe-duty bumpers and compartments can be a valuable asset for a new rig. Installation of reels, tools, hose storage, front suction, winches, etc. vs. the cost and operational issues will be reviewed.

*Pat Patton, Mid-Atlantic Sales Manager  
Spartan Motor Chassis, Inc., Charlotte, MI*

*John Greible, Northeast Regional Sales Manager  
Crimson Fire, Horseheads, NY*

### **WINCHES, RECEIVERS, AND TRAILER PROVISIONS**

Light duty electric winches vs. heavy duty hydraulic winches...which is the right choice? Front, rear, side mounted, or portable...which type is right for your budget and application? Plus our speaker will review dual purpose receivers for winches, rope attachment, and trailer applications.

*Chris Portmann,  
West-Mark Fire Apparatus, Ceres, CA*

**WEDNESDAY, JANUARY 20, 2010**

**Moderator Janet Wilmoth**

7:00 A.M. ~ 7:45 A.M. ~ **WHAT'S HOT?**

Several manufacturers offer "mini-presentations" on their latest products. This is a 'sales oriented' hour designed to let you see and hear what's new.

**General Session 7:45 a.m. ~ 12:00 p.m.**

### **GUILTY OR NOT GUILTY ~ MOCK TRIAL**

You've been served and ordered to testify as a result of an accident with one of your rigs. What happens next? Watch as a real New York State judge, an attorney from Texas and another from Wisconsin put several of you on trial. You will not forget this presentation.

*The Honorable Judge Robert McGann  
New York State Supreme Court, New York, NY*

*Jim Juneau, Attorney  
Juneau, Boll, Stacy & Ucherek, PLLC  
Addison, TX*

*Philip C. Stittleburg, Chief  
LaFarge, WI, Fire Department*

**Networking Break ~ 10:00 a.m. ~ 10:30 a.m.**

### **THE BIG ONE YET TO HAPPEN**

A behind the scenes look at the role of emergency vehicle apparatus in a major disaster.

### **CLOSING KEYNOTE**

### **WHY EVERYONE DOES NOT GO HOME!**

Chief Billy Goldfeder will present some very current events that have occurred, resulting in some very tragic firefighter injuries and death...and what steps can be taken to prevent them at YOUR FIRE DEPARTMENT.

*Billy Goldfeder, E.F.O., Deputy Chief,  
Loveland~Symmes, OH, Fire Department*

12:00 p.m. Closing Remarks

# 2010

## PRELIMINARY PROGRAM



## 2010 Apparatus Specification & Vehicle Maintenance Symposium

**NOTE:** Use one registration form per person. Please return completed form, with payment in U.S. funds, to: FDSOA, P.O. Box 149, Ashland, MA 01721~0149. Make checks payable to FDSOA. **Save time ~ register on~line at:** [www.fdssoa.org](http://www.fdssoa.org).

NAME: \_\_\_\_\_

TITLE: \_\_\_\_\_

AGENCY: \_\_\_\_\_

ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP: \_\_\_\_\_

WORK PHONE: \_\_\_\_\_ FAX: \_\_\_\_\_

EMAIL: \_\_\_\_\_ CELL PHONE: \_\_\_\_\_

### Symposium Registration *(\*Registration includes refreshments & lunch)*

- FDSOA Members \$385.00
- Non~Member Fee \$485.00
- FAMA Members \$460.00 (If you are a FAMA member but not an FDSOA member)
- FDSOA Membership Dues \$ 85.00 *(Join now and take advantage of the member rate)*

**ISO or HSO Certification Exams:** A separate registration application and payment is required for Certification Exams. The application can be downloaded/printed from the FDSOA web site: [www.fdssoa.org](http://www.fdssoa.org)

### Payment Information (U.S. Funds, drawn on U.S. Bank)

- Enclosed is a check payable to FDSOA
- Enclosed is an official Purchase Order
- Credit Card: (Master Card/Visa Only)

Card Number: \_\_\_\_\_

Signature: \_\_\_\_\_ Exp. Date \_\_\_\_\_

**Cancellations:** Cancellations must be made in writing and sent to FDSOA, P.O. Box 149, Ashland, MA 01721~0149. If received 30 days prior, 75% of Conference Registration only will be refunded; 7~29 days prior, 50% of Conference Registration only will be refunded. Less than 7 days, no refund is possible.

**Save time! Register on line at [www.fdssoa.org](http://www.fdssoa.org)**

FDSOA  
P.O. Box 149  
Ashland, MA 01721~0149

Non~Profit Org.  
U.S. POSTAGE  
**PAID**  
Permit No. 125  
Ashland, MA

---

## 2010 FDSOA Apparatus Specification & Vehicle Maintenance Symposium HOTEL RESERVATION FORM

---

### REPLY DIRECTLY TO THE HOTEL

**Mail To:** Rosen Plaza Hotel, 9700 International Drive, Orlando, FL 32819 — (407) 352~9700

---

**FDSOA Room Rates:** Single/Double: \$153.00 Plus Tax – *Cut Off Date: December 15, 2009*

**Arrival Date:** \_\_\_\_\_ **Departure Date:** \_\_\_\_\_

**NAME:** \_\_\_\_\_

**ADDRESS:** \_\_\_\_\_

**CITY:** \_\_\_\_\_ **STATE:** \_\_\_\_\_ **ZIP:** \_\_\_\_\_

**WORK PHONE:** \_\_\_\_\_ **FAX:** \_\_\_\_\_

**ADDITIONAL PERSONS:** \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Cut-Off date for reservations is December 15, 2009 Your reservations will be held until 6:00 P.M. unless accompanied by a deposit. You may also guarantee with an accepted credit card, expiration date and signature.

- Hold until 6:00 P.M. only
- Guaranteed by the following credit card: (check one)
  - Master Card  Visa  AMEX

**Card Number:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Exp. Date** \_\_\_\_\_